

# Mountain Chefs Terms and Conditions

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## Reservations and Payments

Upon enquiry, Mountain Chefs will provisionally guarantee a place on one of our courses and will reserve this place for 10 working days. Upon receipt of the registration form and a non-refundable deposit of £100 per booking, a full confirmation of your booking on a Mountain Chef course will be made. We accept cheques made out to "Mountain Chefs" and we are able to accept credit cards as payment so please phone: 01908 585 411 to give us your card details.

Balance of all course fees is due four weeks prior to the start of the course and a reminder e-mail will be sent to you. If the balance of fees is not received by the due date, the reservation will be deemed to have been cancelled and the place will be offered to other prospective students.

## Cancellations

If you wish to cancel your confirmed reservation, you must do so in writing by either e-mail or post. If you cancel within the four week period prior to the start of your course, you will be responsible for the full payment of the remaining course fees unless we are able to find another student to take your place. We regret that the deposit of £100 is non-refundable even if you need to cancel your attendance.

Students are advised to take out their own cancellation insurance should they be concerned about needing to cancel for any reason.

We reserve the right to make any changes to our course materials and course dates, where necessary, at our discretion. All enrolled students will be notified immediately of any changes.

## Terminations

We reserve the right to terminate the training of any student without reimbursement of fees if the student is found to be disruptive to other students and/or the instructors or is found to behave unlawfully in any way prior to or during the course.

Unfortunately, if you or we are forced to terminate your attendance during the course you, your course fees will not be refunded to you.

## Health & Safety

Excessive drinking and the use of illegal drugs are not permitted.

We expect you to report and pay for any careless damages and breakages to Mountain Chefs equipment where appropriate.

During the course, we advise you to wear lightweight clothing and ensure that long hair is tied back. We advise you to wear non-slip shoes and to ensure your toes are covered.

Please advise us at the time of booking of any dietary requirements or food allergies you have.

## Personal Property

We accept no responsibility for any loss or damage to your personal property. Neither do we accept liability for personal injury except as imposed by statute.

## Job Placement

Upon successful completion of a Mountain Chefs course, we will provide you with the names of ski companies that are recruiting from Mountain Chefs and will advise you as to how to prepare your CV and yourself for interviews. With your permission, we will also provide the ski companies with your name and give them information related to your performance on the course. If you pass the course and actively participate in the interviewing process, Mountain Chefs will guarantee that you will find a ski season job.